**Humira Will be Removed From Some CVS Caremark Formularies Effective April 1, 2024**

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**Description:** Information related to Humira being removed from some CVS Caremark formularies and the action to take for the members impacted.

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| **Information** |

**What’s Happening?**

* Member letters are being sent by February 1st that will inform impacted members that Humira is being removed from coverage on their plan.

**Note:** The letter contains the name of the biosimilars. The letters are available in Compass to view. Refer to [Compass - Viewing Communications (056371)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c0238ae3-ea9b-4da2-b9c9-90c8d4ad62a8).

* Preferred alternatives are biosimilars and other brands also detailed in the member’s letter.

**Who’s Impacted?**

* CVS Caremark commercial plan members taking Humira whose benefit plan uses one of the impacted formularies.
* If a CVS Caremark member is impacted, they will receive a letter. (Note to CCR: Letters viewable in PeopleSafe/Compass)
* CVS Caremark members filling prescriptions at CVS Specialty as well as CVS Caremark members filling at other Specialty Pharmacies.

**Inform the Member:**

* We are notifying your doctor of the change so they can consider and approve a preferred alternative.
* If you are filling Humira at CVS Specialty, we will work directly with your doctor to obtain a new prescription for you. We will keep you informed of this progress as we work with your doctor. No action is needed from you at this time.
* If you do not fill your prescriptions at CVS Specialty, you need to reach out to your doctor about obtaining a new prescription.

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| **Process** |

When appropriate, offer to run Test Claims to help members understand coverage, alternatives, and copay estimates.

**Note:** The biosimilar names are included in the member letters. The letters can be viewed on Compass. Refer to [Compass - Viewing Communications (056371)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c0238ae3-ea9b-4da2-b9c9-90c8d4ad62a8).

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| **Member Q&A for CCR Use** |

**Q1: What are Biosimilars?**

A1: In much the same way that generic drugs are used as alternatives to branded drugs, biosimilars offer quality, safe, and effective treatment options that have no clinically meaningful difference from the branded reference products.

**Q2: How can I learn more about Biosimilars?**

A2: You can visit the FDA’s website at <https://www.fda.gov/drugs/biosimilars/biosimilar-basics-patients>

**Q3: I have questions of a clinical nature about biosimilars I would like answered.**

A3: You could speak with your doctor about biosimilars, or I canbring a pharmacist online to help. (**CCR:** Transfer to CCS-Clinical Care Services.

**Q4: I have been on this medication for a long time, and it works well for me. I have tried alternatives and none of them worked. My doctor and I are on the same page here. What can I do?**

A4: There are newly available biosimilars that offer quality, safe, and effective treatment options that have no clinically meaningful difference from their branded reference product.

If you cannot use a covered medication option for a medical reason, your doctor can request a medical necessity review as early as April 1st.

**Q5: Where can I get the Humira Biosimilar alternatives filled?**

A5: At any in network Specialty Pharmacy.

**Q6: Will there be disruption in my therapy due to this change?**

A6: Humira will not be discontinued on formularies until April 1st. We are here to assist you in getting an alternative therapy started so there is no disruption.

**Q7: Will I need to get any new prior authorizations for Humira alternatives?**

A7: No. Current Humira authorizations will be transitioned to the preferred biosimilar products.

**Q8: How do I know these alternatives will be available?**

A8: If you are filling with CVS Specialty, we are working to make sure covered formulary biosimilars will be consistently available. If you are not filling with CVS Specialty, reach out to your Specialty Pharmacy about this.

**Q9: I would like to know how these formulary changes are determined.**

A9: Refer to work instruction [Standard Formulary Changes](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=0afb51c4-054b-4d6e-b989-5aeefdb37145)

**Q10: Are the biosimilar medications listed in this document?**

A10: No, the biosimilar medications are included in the member letters. The letters can be viewed on Compass. Refer to [Compass - Viewing Communications (056371)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c0238ae3-ea9b-4da2-b9c9-90c8d4ad62a8).

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| **Related Documents** |

[Customer Care Abbreviations, Definitions and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

**Parent Document:** [CALL 0049 Customer Care Internal and External Call Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0049)

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